



Broadmeadow
Eastlawn
Northview
Pleasant Acres
J.W. Eater

Michelle Ramage
Superintendent

Mike Springer
Assistant Superintendent

Rantoul City Schools #137
400 E. Wabash, Rantoul, IL 61866
Phone: 217-893-4171
Fax: 217-892-4313

June 10, 2014

Refer to CC Docket No. 02-6

This letter is an appeal to the Administrator's Decision on Appeal – Funding Year 2011-2012 received June 2, 2014. To discuss this appeal please notify:

Marshall Ramme
Rantoul City Schools
400 East Wabash Ave.
Rantoul, IL 61866
Office: 217-893-4171
Cell: 217-841-2824
Fax: 217-892-4313
<mailto:marshall.ramme@rcs.k12.il.us>

Rantoul City Schools is appealing USAC's decision on FRN 2210943
Billed Entity Name: Rantoul City Schools
Form 471 Application Number: 813621
Billed Entity Number 219030
FCC Registration Number: 0011838786

During a review for compliance with the 2-in-5 Rule, USAC determined that Rantoul City Schools received support of Internal Connections more than twice in a five-year period. Funds disbursed to applicant were in the amount of \$386,972.10.

The 2-in-5 Rule went into effect in FY 2005. RCS was funded for Internal Connections in FY 2005, FY 2008, FY 2010 and FY 2011. (Document #1)

When RCS applied in 2011, the 2-in-5 Tool on USAC's website clearly stated we were eligible for funding. I am aware that SLD erroneously published in its "Data Retrieval Tool" that the Last Date to Invoice for Funding Year 2012 was 10/28/2014, a year later than it should be. SLD honored this mistake. Hopefully SLD will honor this mistake on the 2-in-5 Tool for FY 2014.

Rantoul City Schools submitted Application Number 813621 for Internal connections on 3/23/2011. During the next seven months our application went through 6 layers of review and quality assurance from SLD. (Document #2)

On 6/30/2011 the PIA (Program Integrity Assurance) team asked for a response to our vendor documentation. (Document #3)

On 10/18/2011 Funding Commitment Decision Letter was approved for \$388,643.40. (Document #4)

On 10/20/2011 our Form 486 was submitted and on 11/2/2011 it was approved. (Document #5)

On 2/14/2012 Submitted BEAR Invoice ID: 1620421 (Document #6)

On 3/7/2012 Submitted BEAR Invoice ID: 1630619 (Document #7)

On 5/24/2012 Submitted BEAR Invoice ID: 1661694 (Document #8)

On 6/7/2012 Submitted BEAR Invoice ID: 1667885 (Document #9)

During the time (11/29/2012) we were installing our VOIP and switches, USAC conducted an audit under the Payment Quality Assurance program. We responded fully to all parts of USAC's request, which involved hiring an Independent Auditor-CliftonLarsonAllen. (Document #10)

***Rantoul City Schools is a collaborative community of empowered learners
that inspires all to grow beyond limits.***

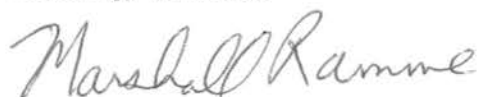
It appears that SLD has an efficient and thorough audit system in place. Rantoul City Schools complied and obviously passed each of the auditing phases, as reflected in the approval of our Funding Commitment Decision Letter that was received on 10/18/2011. Rantoul City Schools stands by their position that SLD committed to the Internal Connection project and therefore does not owe SLD any refund of money. SLD should stand by their commitment.

Rantoul City Schools has gone through a drastic economic change during the past years. In 1992, Chanute AFB closed its doors and the Village of Rantoul along with our schools faced a catastrophic financial burden. The student population dropped from it's high of 6000 to 1300 students. Two school buildings were closed along with laying off many teachers and staff. A few years later, families with low economic status moved to our community placing a greater burden on our schools. RCS is funded by USAC at 90%. Without this support, our school district would not be able to provide our students with this new technology.

In closing, allow me to state I would never intentionally submit false information and have always complied with SLD program rules. I am a Christian and a man with integrity. I have been a teacher and educator for 45 years. I submitted our first E-rate application in 2001 and have, to the best of my ability, kept informed of yearly changes to the E-rate procedure.

Please consider our plea in reversing your decision.

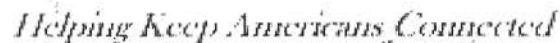
Marshall Ramme
Technology Coordinator

A handwritten signature in cursive script that reads "Marshall Ramme". The signature is written in dark ink and is positioned below the typed name and title.

cc: David Pfau

FY 2005 2006-2007 FY 2008									
Funded					Funded				
1	2	3	4	5	1	2	3	4	5
X	0	0	X	0	X	X	0	0	0

p 2



Schools & Libraries

[illegible]

Document #2

Billed Entity Number: 219030

Funding Year: 2014

Page 1 of 1

Form 471 Application Number	Applicant Form Identifier	Application Status
965971	RCS471A-14	Initial Review
974093	RCS471B-14	Certified - In Window

Application Status	Explanation
Canceled	Your Form 471 has been canceled. No further action will be taken on this form.
Incomplete	Block 1 of your Form 471 has been successfully data entered. However, no further action will be taken on this form until it is completed and certified (whether online or on paper) and moves to Certified - In Window status.
Complete	THIS STATUS IS FOR ONLINE FILERS ONLY: You have clicked the "Submit" button to file your Form 471, but the Block 6 certification process (whether online or on paper) has not been completed.
Certified - In Window	Your Form 471 was successfully certified within the filing window for the Funding Year and is awaiting assignment for Initial Review.
Certified - Out of Window	Your Form 471 was certified outside of the filing window for the Funding Year.
Initial Review	Your Form 471 has been assigned for Initial Review and is being reviewed by Program Integrity Assurance (PIA) for compliance with program rules. All applications must receive both an Initial Review and a Final Review. NOTE: Your Form 471 may return to Initial Review status at any time before a Funding Commitment Decision Letter is issued.
Available for Final Review	Your Form 471 review has completed Initial Review and is awaiting assignment for Final Review. All applications must complete both an Initial Review and a Final Review.
Final Review	Your Form 471 has been assigned for Final Review. All applications must receive both an Initial Review and a Final Review. NOTE: Your Form 471 may return to Final Review status at any time before a Funding Commitment Decision Letter is issued.
Available for Quality Assurance	Your Form 471 has completed Final Review. Your Form 471 may be assigned for Quality Assurance Review. Quality Assurance Review verifies that the Initial Review and Final Review procedures were properly performed.
Quality Assurance 1	Your Form 471 has been assigned for a first-level Quality Assurance Review. Quality Assurance Review verifies that the Initial Review and Final Review procedures were properly performed.
Quality Assurance 2	Your Form 471 has been assigned for a second-level Quality Assurance Review. Quality Assurance Review verifies that the Initial Review and Final Review procedures were properly performed.
Unable to Contact	Your Form 471 is on hold because PIA was unable to reach the Form 471 contact person. If you wish to have PIA re-contact you regarding your pending application, contact your PIA reviewer. If you don't know who your reviewer is, contact our Client Service Bureau at 1-888-203-8100.
Held for further review and other verification	Your Form 471 is on hold because we need to verify additional information. Once we have obtained the information for verification, we will continue to process your Form 471.
Awaiting Applicant Documentation	We have requested information or documentation and you have not responded to our latest inquiry. Please review our questions and provide the necessary information. Once we have obtained the necessary information, we will continue to process your Form 471.
Deferred	Your Form 471 is on hold. You were unavailable or you requested that PIA defer the Form 471 review during either our Summer or Winter deferral period. If you wish PIA to remove the hold and continue review, contact your PIA reviewer. If you don't know who your reviewer is, contact our Client Service Bureau at 1-888-203-8100.
FCDL Issued - 'xx/xx/xxxx'	We have issued a Funding Commitment Decision Letter (FCDL) on the date indicated that references one or more Funding Requests from this Form 471. If more than one FCDL has been issued, the date indicated is the date of the most recent FCDL.

From: Cohan, Krisann <KCOHAN@sl.universalservice.org>
To: marshall.ramme@rcs.k12.il.us
Date: 06/15/2011 10:28 AM
Attachments: image002.emz (132 kB)
Subject: E-rate app 813621 RANTOUL CITY SCHOOLS

Document 3

p1



Schools and Libraries Division

E-rate app 813621 RANTOUL CITY SCHOOLS DISTRICT 137: Vendor Documentation

Response Due Date: 06/30/2011

The Program Integrity Assurance (PIA) team is in the process of reviewing all Funding Year 2011 Form 471 Applications to ensure that they are in compliance with the rules of the Universal Service program. We are currently in the process of reviewing your Funding Year 2011 Form 471 Application. To complete our review, we need some additional information. The information needed to complete the review is listed below.

Internal Connections or BMIC send Vendor Documentation:**COMPLETE LIST OF EQUIPMENT; Full make/model, SKU is required.*****All items must include costs associated with them.******Need Server Functionality (DNS, WEB, TERMINAL)*******If WEB SERVER:**

Is it being used to provide Internet?

Yes _____ or No ☒

Is it used as a source for software applications, database functions, or storage of end-user files?

Yes _____ or No ☒****If TERMINAL SERVER:**

Will it be used for software applications or other ineligible uses?

No

Yes _____ or No ☒Document #3
Page 2**UPS: What equipment will it support?****RACKS OR CABINETS: What equipment will it store?****PBX: How many phones are included in request?** NONE**Polycom: Full SKU #**

Please fax or email the requested information to my attention. If you have any questions or if you require a further explanation of this request, please feel free to contact me.

It is important that we receive all of the information requested **within 15 calendar days** so we can complete our review. **Failure to respond may result in a reduction or denial of funding.** If you need additional time to prepare your response, please let me know as soon as possible.

Should you wish to cancel your Form 471 application(s), or any of your individual funding requests, please clearly indicate in your response that it is your intention to cancel an application or funding request(s). Include in any cancellation request the Form 471 application number(s) and/or funding request number(s), and the complete name, title and signature of the authorized individual.

Thank you for your cooperation and continued support of the Universal Service Program.

Kris A. Cohan
Associate Manager PIA
Schools and Libraries Division
Ph: (973) 581-5250
FX: (973) 599-6538
KCohan@sl.universalservice.org

Kris Ann Cohan
Associate Manager PIA
Schools and Libraries Division
Ph: (973) 581-5250
Fx: (973) 599-6538
KCohan@sl.universalservice.org

Confidentiality Notice: The information in this e-mail and any attachments thereto is intended for the named



Universal Service Administrative Company

Schools and Libraries Division

FUNDING COMMITMENT DECISION LETTER
(Funding Year 2011: 07/01/2011 - 06/30/2012)

October 18, 2011

Marshall Ramme
RANTOUL CITY SCHOOLS DISTRICT 137
400 E. WABASH AVENUE
RANTOUL, IL 61866

Re: Form 471 Application Number: 813621
Billed Entity Number (BEN): 219030
Billed Entity FCC RN: 0011838786
Applicant's Form Identifier: RCS-471C-11

Thank you for your Funding Year 2011 application for Universal Service Support and for any assistance you provided throughout our review. The current status of the funding request(s) in the Form 471 application cited above and featured in the Funding Commitment Report(s) (Report) at the end of this letter is as follows.

- The amount, \$388,643.40 is "Approved."

Please refer to the Report following this letter for specific funding request decisions and explanations. The Universal Service Administrative Company (USAC) is also sending this information to your service provider(s) so preparations can begin for implementing your approved discount(s) after you file FCC Form 486, Receipt of Service Confirmation Form. A guide that provides a definition for each line of the Report is available in the Reference Area of our website.

NEXT STEPS

- Work with your service provider to determine if you will receive discounted bills or if you will request reimbursement from USAC after paying your bills in full
- Review technology planning approval requirements
- Review CIPA requirements
- File Form 486
- Invoice USAC using the Form 474 (service provider) or Form 472 (Billed Entity applicant) - as products and services are being delivered and billed

TO APPEAL THIS DECISION:

You have the option of filing an appeal with the SLD or directly with the Federal Communications Commission (FCC).

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and (if available) email address for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Include the following to identify the letter and the decision you are appealing:
 - Appellant name,
 - Applicant name and service provider name, if different from appellant,
 - Applicant BEN and Service Provider Identification Number (SPIN),
 - Form 471 Application Number 813621 as assigned by USAC,
 - "Funding Commitment Decision Letter for Funding Year 2011," AND
 - The exact text or the decision that you are appealing.

Schools and Libraries Division - Correspondence Unit
30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685
Visit us online at: www.usac.org/sl

FUNDING COMMITMENT
Billed Entity Name: RANTOUL CITY SC
BEN: 219030
Funding Year: 2011

Document #4.
P2

Comment on RAL corrections: The applicant did not submit any RAL corrections.

Form 471 Application Number: 813621
Funding Request Number: 2210943
Funding Status: Funded
Category of Service: Internal Connections
Form 470 Application Number: 454420000905596
SPIN: 143033053
Service Provider Name: ISASO, LLC
Contract Number: SD13731411
Billing Account Number: 217-893-4171
Multiple Billing Account Numbers: N
Service Start Date: 07/01/2011
Service End Date: N/A
Contract Award Date: 03/23/2011
Contract Expiration Date: 06/30/2012
Shared Worksheet Number: 1363477
Number of Months Recurring Service Provided in Funding Year: 12
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$431,826.00
Pre-discount Amount: \$431,826.00
Discount Percentage Approved by the USAC: 90%
Funding Commitment Decision: \$388,643.40 - FRN approved; modified by SLD
Funding Commitment Decision Explanation: MRL: The amount of the funding request was changed from \$432,165.00 to \$431,826.00 to remove the ineligible product: APC BASIC PDU 208V 16A 1U RM 12XC13 @ \$339.00.

FCDL Date: 10/18/2011
Wave Number: 018
Last Allowable Date for Delivery and Installation for Non-Recurring Services: 09/30/2012
Consultant Name:
Consultant Number (CRN):
Consultant Employer:

\$4,500?
less



Universal Service Administrative Company

Document #5
p1

Schools and Libraries Division

FORM 486 NOTIFICATION LETTER
(Funding Year 2011: 07/01/2011 - 06/30/2012)

November 2, 2011

Marshall Ramme
RANTOUL CITY SCHOOLS DISTRICT 137
400 E. WABASH AVENUE
RANTOUL, IL 61866

Re: Form 486 Application Number: 866465
Applicant's Form 486 Identifier: RCS486E-11

This letter is to notify you that the Universal Service Administrative Company (USAC) has received and accepted an FCC Form 486, Receipt of Service Confirmation Form, from you. This notification is to confirm the information that you provided. This information is being shared with the service provider whose SPIN you identified on each Funding Request Number (FRN).

You may be receiving this letter to revise or correct a previous Form 486 Notification Letter. The information contained in this letter supersedes any previous notification you may have received, including, but not limited to, a previously adjusted Service Start Date or previously reduced funding commitment.

NEXT STEPS

Discuss with your service provider whether you would like discounts on your bills or to pay your bills in full and be reimbursed for discounts.

Invoice USAC before the invoice deadline using the applicant invoice (BEAR Form - FCC Form 472) for reimbursements after paying the bills in full or the service provider invoice (SPI Form - FCC Form 474) for discounts. Whichever method you choose, you must pay your non-discount portion, as stated in Program rules. Program rules also require that participants maintain all documentation for at least five years after delivery of discount service.

TO APPEAL THE SERVICE START DATE/FUNDING COMMITMENT CHANGE DECISION

If you wish to appeal the Service Start Date change(s) and/or funding commitment adjustment(s) indicated in this letter, your appeal must be received by USAC or postmarked within 60 days of the above date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and email address for the person who can most readily discuss this appeal with us.

FORM 486 NOTIFICATION LETTER REPORT
(Funding Year 2011)

Funding Request Number: 2210943
Form 471 Application Number: 813621
Service Provider Name: ISASO, LLC
Service Provider Identification Number: 143033053
Billing Account Number: 217-893-4171
Service Start Date: 07/01/2011

Document #5
P 2

Need Help?

Document #6

[BEAR Home](#)[New BEAR Form](#)[Track Form](#)[Bulk Download](#)[Terms and Conditions](#)[Logout](#)

View BEAR Invoice

PRINTABLE PAGE

The following invoice has been successfully submitted for certification:

Invoice ID: 1620421

Created on 2/14/2012 9:21 AM

Last updated on 2/14/2012 9:21 AM

Block 1: Header Information

1. 471 Billed Entity Name RANTOUL CITY SCHOOLS	2. 471 Billed Entity Number 219030	3. Service Provider Identification Number (SPIN) 143033053
4. Contact Name MARSHALL RAMME		
5. Contact Telephone Phone (217) 893-4171		
Contact Fax (217) 892-4313		
Contact Email marshall.ramme@rcs.k12.il.us		
6. Reimbursement Form Number	7. Reimbursement Date to USAC 2/14/2012	8. Total Reimbursement Amount (total of block 2, item 15 - 14.2 digits maximum) \$349041.6

Block 2: Line Item Information Per Funding Request Number

9. FCC Form 471 Application Number (10 digits) (from Funding Commitment Decision Letter)	10. Funding Request Number (FRN) (10 digits) (from Funding Commitment Decision Letter)	12. Customer Billed Date	13. Shipping date to Customer or Last Day of Work Performed	14. Total (Undiscounted) Amount for Service (14.2 digits max.)	15. Discount Amount Billed to USAC (14.2 digits max.)	Discount From FRN	Approval Status
1) 813621	2210943	1/12/2012		\$ 387824.00	\$ 349041.60	90	AWAITING SP CERTIFICATION

Block 3: Billed Entity CertificationContact Information for Billed Entity Authorized Person:

By logging into your account using your PIN, checking this box, and clicking the "certify" button at the end of the form, you have electronically signed the form. You are reminded that an electronic signature is the same as a handwritten signature on the form.

To see a copy of the Terms and Conditions to which you previously agreed, please click on the "Terms and Conditions" menu above.

Submission Date 2/14/2012

Need Help?

Document # 7

[BEAR Home](#) [New BEAR Form](#) [Track Form](#) [Bulk Download](#) [Terms and Conditions](#) [Logout](#)

View BEAR Invoice

PRINTABLE PAGE

The following invoice has been successfully submitted for certification:

Invoice ID: 1630619

Created on 3/7/2012 3:49 PM

Last updated on 3/7/2012 3:49 PM

Block 1: Header Information

1. 471 Billed Entity Name RANTOUL CITY SCHOOLS	2. 471 Billed Entity Number 219030	3. Service Provider Identification Number (SPIN) 143033053
4. Contact Name MARSHALL RAMME		
5. Contact Telephone Phone (217) 893-4171		
Contact Fax (217) 892-4313		
Contact Email marshall.ramme@rcs.k12.il.us		
6. Reimbursement Form Number	7. Reimbursement Date to USAC 3/7/2012	8. Total Reimbursement Amount (total of block 2, item 15 - 14.2 digits maximum) \$1882.8

Block 2: Line Item Information Per Funding Request Number

9. FCC Form 471 Application Number (10 digits) (from Funding Commitment Decision Letter)	10. Funding Request Number (FRN) (10 digits) (from Funding Commitment Decision Letter)	12. Customer Billed Date	13. Shipping date to Customer or Last Day of Work Performed	14. Total (Undiscounted) Amount for Service (14.2 digits max.)	15. Discount Amount Billed to USAC (14.2 digits max.)	Discount From FRN	Approval Status
1) 813621	2210943	2/1/2012		\$ 2092.00	\$ 1882.80	90	AWAITING SP CERTIFICATION

Block 3: Billed Entity CertificationContact Information for Billed Entity Authorized Person:

By logging into your account using your PIN, checking this box, and clicking the "certify" button at the end of the form, you have electronically signed the form. You are reminded that an electronic signature is the same as a handwritten signature on the form.

To see a copy of the Terms and Conditions to which you previously agreed, please click on the "Terms and Conditions" menu above.

Submission Date 3/7/2012

Need Help?

Document #8

BEAR Home



New BEAR Form



Track Form



Bulk Download



Terms and Conditions



Logout

View BEAR Invoice



PRINTABLE PAGE

The following invoice has been successfully submitted for certification:

Invoice ID: 1661694

Created on 5/24/2012 11:17 AM

Last updated on 5/24/2012 11:17 AM

Block 1: Header InformationNeed Help?

1. 471 Billed Entity Name RANTOUL CITY SCHOOLS	2. 471 Billed Entity Number 219030	3. Service Provider Identification Number (SPIN) 143033053
4. Contact Name MARSHALL RAMME		
5. Contact Telephone Phone (217) 893-4171		
Contact Fax (217) 892-4313		
Contact Email marshall.ramme@rcs.k12.il.us		
6. Reimbursement Form Number	7. Reimbursement Date to USAC 5/24/2012	8. Total Reimbursement Amount (total of block 2, item 15 - 14.2 digits maximum) \$ 24574.5

Block 2: Line Item Information Per Funding Request NumberNeed Help?

9. FCC Form 471 Application Number (10 digits) (from Funding Commitment Decision Letter)	10. Funding Request Number (FRN) (10 digits) (from Funding Commitment Decision Letter)	12. Customer Billed Date	13. Shipping date to Customer or Last Day of Work Performed	14. Total (Undiscounted) Amount for Service (14.2 digits max.)	15. Discount Amount Billed to USAC (14.2 digits max.)	Discount From FRN	Approval Status
1) 813621	2210943	2/24/2012		\$ 27305.00	\$ 24574.50	90	AWAITING SP CERTIFICATION

Block 3: Billed Entity CertificationNeed Help?Contact Information for Billed Entity Authorized Person:

By logging into your account using your PIN, checking this box, and clicking the "certify" button at the end of the form, you have electronically signed the form. You are reminded that an electronic signature is the same as a handwritten signature on the form.

To see a copy of the Terms and Conditions to which you previously agreed, please click on the "Terms and Conditions" menu above.

Document # 9

Need Help?

BEAR Home



New BEAR Form



Track Form



Bulk Download



Terms and Conditions



Logout

View BEAR Invoice



PRINTABLE PAGE

The following invoice has been successfully submitted for certification:

Invoice ID: 1667885

Created on 6/7/2012 5:10 PM

Last updated on 6/7/2012 5:11 PM

Block 1: Header InformationNeed Help?

1. 471 Billed Entity Name RANTOUL CITY SCHOOLS	2. 471 Billed Entity Number 219030	3. Service Provider Identification Number (SPIN) 143033053
4. Contact Name MARSHALL RAMME		
5. Contact Telephone Phone (217) 893-4171		
Contact Fax (217) 892-4313		
Contact Email marshall.ramme@rcs.k12.il.us		
6. Reimbursement Form Number	7. Reimbursement Date to USAC 6/7/2012	8. Total Reimbursement Amount (total of block 2, item 15 - 14.2 digits maximum) \$ 11982.6

Block 2: Line Item Information Per Funding Request NumberNeed Help?

9. FCC Form 471 Application Number (10 digits) (from Funding Commitment Decision Letter)	10. Funding Request Number (FRN) (10 digits) (from Funding Commitment Decision Letter)	12. Customer Billed Date	13. Shipping date to Customer or Last Day of Work Performed	14. Total (Undiscounted) Amount for Service (14.2 digits max.)	15. Discount Amount Billed to USAC (14.2 digits max.)	Discount From FRN	Approval Status
1) 813621	2210943	5/2/2012		\$ 13314.00	\$ 11982.60	90	AWAITING SP CERTIFICATION

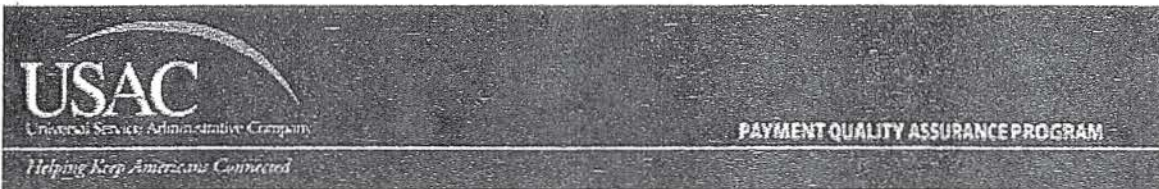
Block 3: Billed Entity CertificationNeed Help?Contact Information for Billed Entity Authorized Person:

By logging into your account using your PIN, checking this box, and clicking the "certify" button at the end of the form, you have electronically signed the form. You are reminded that an electronic signature is the same as a handwritten signature on the form.

To see a copy of the Terms and Conditions to which you previously agreed, please click on the "Terms and Conditions" menu above.

From: pqa@usac.f-sight.com
To: marshall.ramme@rcs.k12.il.us
Date: 11/29/2012 08:14 AM
Subject: USAC: Immediate Action Required - Support Payment Documentation Required - SL-2012-06-Case-363.

(4 pages)



**Notification of Federal Universal Service Fund Schools and Libraries Program
Payment Quality Assessment**

CASE ID: SL-2012-06-Case-363**November 29, 2012**

Dear Marshall Ramme,

Recently you received a payment from the federal Universal Service Schools and Libraries Program. The Universal Service Administrative Company (USAC), as administrator of the program on behalf of the Federal Communications Commission (FCC) and pursuant to its authority under Sections 54.514, 54.516 and 54.707 of the FCC's rules, has selected this payment for assessment under the Payment Quality Assurance (PQA) program. The purpose of the PQA program is to prevent waste, fraud and abuse of universal service funds by determining if payments made from the Schools and Libraries Program were accurate, properly documented and in compliance with FCC rules as set forth in Title 47, Part 54 of the Code of Federal Regulations.

As the recipient of this payment, you are required to respond fully to the requests for documentation detailed in this letter. Please read this letter carefully and follow all instructions within the designated timeframe. The USAC website will provide additional information and frequently asked questions (FAQ).

The following information should enable you to identify the payment being assessed. Please keep this information for your records, as you may need to refer back to your case ID.

CASE ID: SL-2012-06-Case-363
BEN: 219030
BENEFICIARY: RANTOUL CITY SCHOOLS DISTRICT 137
FRN: 2210943
SPIN: 143033053
SERVICE PROVIDER: ISASO LLC
FUNDING YEAR: 2011
SLC INVOICE #: 1667885
CUSTOMER BILLED DATE: 5/2/2012
CUSTOMER SERVICE PRODUCT DELIVERY DATE: N/A
DISBURSEMENT AMOUNT: \$11,982.60
DISBURSEMENT DATE TO SERVICE PROVIDER: 06/20/2012

What you need to do

1. Confirm receipt of this notification by replying in an email to PQA@USAC.i-Sight.com
2. Click on this link to access the [PQA Program Confirmation Letter](#). Print and fill out the letter as appropriate. Once this letter has been signed and dated, please return it along with the items collected as per item 3 below (Document Request).
3. Return requested documentation. Included in this notification, you will find a **PQA Document Request Checklist**, which identifies the documentation needed to perform the assessment. Please read the instructions carefully and return all documentation to USAC.

All collected and labeled documentation associated with this assessment must be **delivered to USAC within 10 business days of the date of this notification.**

How to send documents to USAC

When sending any documentation, or when contacting us, please reference this **Case ID: SL-2012-06-Case-363.**

Sending by email:	PQA@USAC.i-Sight.com
Sending by fax:	877-549-9036
Sending by US Mail:	USAC Payment Quality Assurance Program - SL 2000 L Street, NW, Suite 200 Washington, DC 20036

If you have any questions regarding this notification, the payment being assessed, or the PQA program in general, you may contact a PQA processor at 866-348-5943.

Thank you in advance for your cooperation and quick response to our payment inquiry.

USAC - Payment Quality Assurance Program

PQA Document Request Checklist

CASE ID: SL-2012-06-Case-363

BENEFICIARY: RANTOUL CITY SCHOOLS DISTRICT 137

INSTRUCTIONS:

Please review the list of documents below. These documents must be collected, labeled, and **delivered to USAC within 10 business days of the date of this notification.** Please note that:

- All documents requested below are required for USAC to perform a full assessment of the payment selected for examination.
- Each document submitted to USAC in reference to the PQA Program should contain its

associated **Case ID Number** and **Document Reference Identifier**.

- All document identifiers should be written clearly in the upper right-hand corner of all documents submitted.

BENEFICIARY DOCUMENTATION REQUESTED	DOCUMENT REFERENCE IDENTIFIER	
1. A document that indicates the beneficiary's non-profit or government subdivision/unit status. Examples include: most recent audited financial statement (stating the type of entity, or requiring compliance with Single audit procedures), or IRS not-for-profit determination letter.	A	✓
1. For schools, libraries, and members of a consortium: A document that indicates status as a primary/secondary school/district, or library eligible under Library Services and Technology Act (LSTA). Examples include: items from request 1, website, or other published or official document.	B	✓
1. For libraries only: Budget relating to funding year.	C	
1. List of all entities that received goods and/or services associated to the FRN identified on the notification letter. Please include physical address and county.	D	✓
1. Single Service Provider bill related to the Customer Billed Date/or Customer Service Product Delivery Date identified on the notification letter. Please indicate on the bill:	E	✓
a. The Funding Request Number (FRN). b. The goods or services pertaining to the FRN. Please provide a sufficiently detailed description of the goods or services received (i.e. long distance, POTS, server, WAN, DSL, T-1). c. The dollar amount of the bill that was paid by USAC, or to be paid by USAC. d. The date the beneficiary first received the services or goods for the funding year under review.		
1. Copy of service provider bill showing the discount amount credited or, a reimbursement check from the service provider for the disbursement amount under review.	F	✓
If providing a reimbursement check from the service provider, please also provide documentation showing it was deposited, such as the cancelled deposit slip or relevant bank statement.		
1. The Technology Plan Approval Letter for the FRN identified on the notification letter; except for requests for basic telephone services for all funding years, FY 2010 or later requests for Voice Over Internet Protocol (VOIP) or FY 2011 or later funding requests for	G	✓

telecommunication services and internet access (Priority One service categories).

1. **For Consortia only:** Letters of Agency for entities listed on the Form 471 for the funding year identified on the notification letter. If your consortium does not require Documentation/LOAs as a result of laws governing the mandatory participation of all schools and/or libraries in your consortium, provide a copy of the state statute or regulation in regards to the mandatory participation of the consortium member entities.

H

1. Completed, printed, and signed Confirmation Letter.

I

1. Service Provider selection documentation that relates to the FRN under review:

J

- a. Bid evaluation worksheet(s) or documents that support the service provider selection process.
- b. Contract(s) between the beneficiary and service provider, if applicable.

1. Proof of payment for the relevant service provider bill (Document Reference Identifier E):

K

- a. Copy of the cancelled check (front and back)
- b. Monthly Bank Statement.

1. If the FRN referenced above included funding for Internet Access, Internal Connections, or Basic Maintenance of Internal Connections, a brief description of how your entity was complying with the requirement of the Children's Internet Protection Act (CIPA) that a technology protection measure was in place that protected against Internet access by both adults and minors to visual depictions that are obscene, child pornography, or content harmful to minors on computers accessed by minors. The description could include, for example, the contract number for the technology protection measure or the type of software used for the measure.

L